



Client

St John of God Health Care is Australia's third largest private hospital operator, with 11 hospitals in Western Australia and Victoria. St John of God Health Care also runs pathology services in these states and is the fourth largest pathology services operator in the country.

Project	Investigating and estimating the cost of upgrading OraCare
Project Duration	August 2005 to September 2005
Personnel Involved	Scott Cowans – General Manager Joe Bello – Service Delivery Manager Robert Nicholas – Senior Consultant
Outcome	An extensive estimation document.
Key Points	<ul style="list-style-type: none"> – Thorough investigation and estimation performed – High Level cost model for the project.

The Need

St John of God's patient administration system, Ora*Care, was developed about 11 years ago and has since undergone significant modifications and extensions to cater for the growing needs of the organisation. In recent times, there has been little further development creating a backlog of changes and requested features. St John of God requested Ross to conduct an investigation and provide a detailed estimate into the cost of upgrading Ora*Care, as an input into the decision to continue with Ora*Care or consider a new Patient Administration System.

The Solution

Ross completed an extensive review of the existing Ora*Care system.

The major activities undertaken during the project included:

- Reviewing high level requirements
- Interviews with key stakeholders
- Review existing Ora*Care solution
- Propose a fully costed, projected based approach, for the major enhancement of migrating an Oracle Forms 6 based legacy application to a Oracle Forms 10g web based solution – to meet the overall requirements of 11 hospitals, split across two Australian states
- Formally present the results to the Hospital IS Steering Committee and Group Finance Director

The Result

Ross successfully completed the consulting assignment in a compressed timeframe and presented a fully costed, projected base approach proposal that:

- Was deliverable in a realistic time frame
- Would fit within the new Technical Architecture required by the Hospital IS policy

- Would meet the long term requirements of the disparate Hospitals within the SJOG group