

Department of Housing and Works
**Implementation of RedDot Content
 Management System**



Client

The Department of Housing and Works represents all of the State Government's housing and works functions.

The Department covers public and community housing, Aboriginal and regional housing, Keystart home loans, Landstart property sales, major government projects, capital works projects, and property and facilities maintenance and services. with a mission to lead in creative and sustainable solutions for land, transport and infrastructure planning and delivery, for the benefit of the community.

Project	Implementation of RedDot Content Management System and migration of all internet sites
Added Value to Client	Significant reduction in cost and much greater control in managing web based content within the Department
Personnel Involved in the Project	Lincoln Mitchell – RedDot Implementation Consultant Marcus Langshaw – RedDot Business Analyst / Consultant Justin Davies – WA Regional Manager
Project Duration	October 2003 to March 2004
Outcome	The newly released internet sites provides full content management capabilities for each of the sites managed within the Department, allowing them to focus on the development of content, rather than the technology in having it displayed. In addition, a key driver of implementing the content management system was to ensure compliance with State Records Act compliance, as well as the cost savings and efficiencies of applying content management.
Key Points	<ul style="list-style-type: none"> – Robust and scalable content management solution – Project planning, analysis and implementation project.



The Need

DHW required a content management system to manage the deployment of several internet sites.

Some of the issues facing the Department included compliance for delivery of information to W3C standards, ease of use for content contributors, workflow (process for approval) and scalability of the solution.

The Solution

RedDot CMS demonstrated rapid return on investment due to ease of use of the product, rapid implementation, scalability, flexible workflow, and personalisation to efficiently manage complex content needs. Built on open industry standards, RedDot's XML-enabled, browser-based technology offers the most intuitive content management solution in the industry.

The major activities undertaken during the project included:

- Working with DHW to develop a Project Plan, Requirements Document and Solution Definition, as well as the Implementation Plan
- Providing implementation services

The Result

The software was rapidly implemented, templates developed, and content imported to migrate all of DHW's internet sites into RedDot CMS.

The DHW intranet is the next project that will be managed by RedDot.

Ross is an Authorised RedDot CMS Implementation Partner.